**COVER**

2021 Impact Report  
October 1, 2020 – September 30, 2021

**Pg. 2**

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| **Our Work** | |
| **880**  nursing facility residents were supported through DRM investigations of abuse and neglect  **5,846**  online views of “Students with Disabilities: An Advocate’s Guide”  **4,002**  calls to DRM Information and  Referral advocates | **2,949**  Facebook friends  **1,000**  Mi-Choice slots were expanded in the FY22 budget through DRM advocacy  **25,623**  DRM publications distributed |

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Our Stories

* A caller contacted DRM to investigate if Michigan Rehabilitation Services (MRS) would provide her with tutoring for college due to struggles with online learning. This had been approved for a previous trial semester, but there was concern about whether the MRS counselor would agree. DRM attended a meeting with the client and the counselor, where the client’s IPE was revised to include the tutoring along with other college supports.
* DRM was contacted to address a complaint that a client was being neglected. The client, who was in prison, reported his tracheostomy tubing had not been maintained properly (not cleaned) and he had acquired an

infection. An investigator-advocate contacted the Michigan Department of Corrections to address the concerns. The client received a tracheostomy cleaning kit and was scheduled for health services visit within two weeks.

* A client contacted DRM because they had an $11,000 SSDI overpayment. DRM was able to obtain work subsidy information and assist the client in providing this documentation to the Social Security Administration. The client's records were updated, and the overpayment was fully eliminated.
* DRM assisted at 56-year-old
* DRM assisted at 56-year-old man with a traumatic brain injury to secure necessary community supports. The man’s weekend services had been suspended for lack of staff availability. DRM legal staff intervened, filing a local appeal and then an administrative hearing request. When those avenues proved unsuccessful, DRM went to state court and obtained an order to provide the weekend services. During these appeals, the provider suspended the man’s remaining weekday services, again due to lack of staff. DRM

filed another administrative hearing request, and this time an administrative law judge ordered reinstatement of the services.

* DRM was contacted on behalf of a 10-year old student who was having difficulty accessing their school's virtual programs due to COVID-19-related restrictions. An advocate provided information on the student's rights. DRM also provided information about the Michigan Dept. of Special Education and Office of Special Education Programs' guidance. The parent was able to resolve their concerns with school.
* A DRM advocate intervened on behalf of a 19-year-old man who was hard of hearing and had autism. The man needed hearing aids to fully participate in a college program for audio engineering. The hearing aids were listed in the man’s Individualized Plan of Employment but had not been provided, and the man’s vocational rehabilitation counselor continued to request additional information and paperwork which threatened to delay the hearing aids for months. DRM contacted the man’s counselor at Michigan Rehabilitation Services, and soon afterwards the hearing aids were provided.

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**TOGETHER WE CAN DO SO MUCH MORE  
SUPPORT** us through cash donations. Support for DRM comes in part from the generosity of your donations.

**LIKE** us on Facebook to stay up to date with our latest news.  
  
**SIGN UP**. Don’t miss our monthly e-newsletter. Email [rhuddleston@drmich.org](mailto:rhuddleston@drmich.org) to sign up.

**SHARE** our story. Tell others about the services DRM can offer.

*DRM is a 501(c)(3) tax-exempt nonprofit organization*

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**9 PROGRAMS OPERATED BY DISABILITY RIGHTS MICHIGAN**

**The Protection and Advocacy for:**

1. Individuals with Intellectual and Developmental Disabilities  
   (PADD)
2. Individuals with Mental Illness  
   (PAIMI)
3. Individual Rights  
   (PAIR)
4. The Client Assistance Program  
   (CAP)
5. Beneficiaries of Social Security

(PABSS)

1. Voting Accessibility   
   (PAVA)
2. Assistive Technology  
   (PAAT)
3. Beneficiaries with Representative Payees

(PABRP)

1. Individuals with Traumatic Brain Injury  
   (PATBI)

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| |  |  |  | | --- | --- | --- | | **Grant Awards & Support 2021** |  | **Percent** | | PADD | $1,072,741 | 24.2% | | PAIMI | $1,075,991 | 24.3% | | PAIR/GLADA | $513,883 | 11.6% | | CAP | $273,382 | 6.2% | | PAAT | $96,865 | 2.2% | | PABSS | $165,273 | 3.73% | | PAVA | $107,429 | 2.4% | | Rep Payee | $728,667 | 16.4% | | PATBI | $109,368 | 2.5% | | State Grant | $194,400 | 4.4% | | COVID Grants | $88,286 | 2.0% | | Private Grants & Contracts | $0 | 0.0% | | Donations & Miscellaneous | $8,661 | 0.2% | |  | $4,434,946 | 100.0% | |  |  |  | |  |  |  | | **Expenses 2019** |  |  | | Program Services | $3,842,589 |  | | Management & General | $457,551 |  | |  | $4,300,140 |  | |  |  |
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